

11th LBS Symposium, Vienna

Urban Emotions

**Fusing Data from Technical and Human Sensors
to Support Spatial Planning with
Crowdsourced Emotion Information**

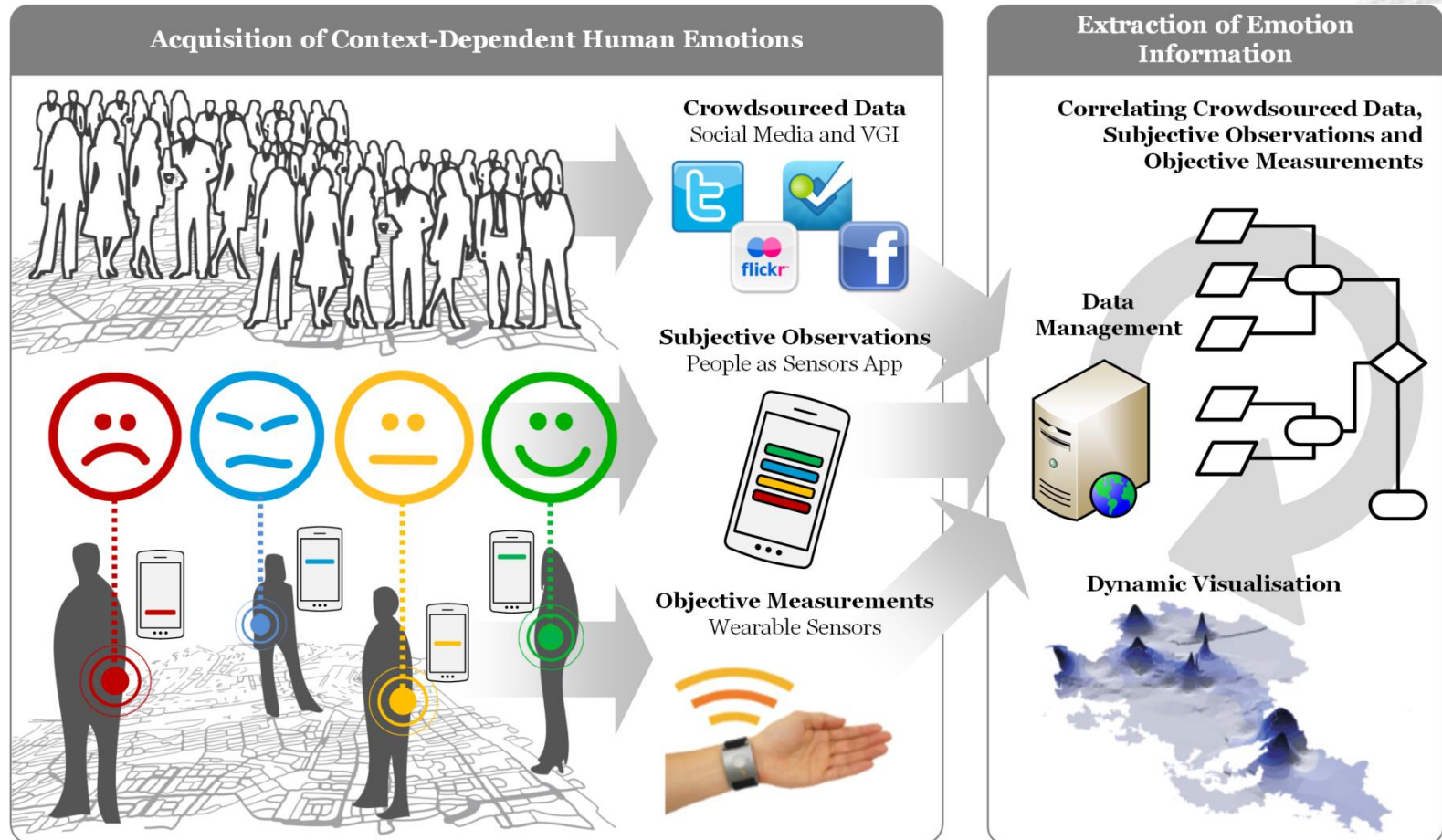
Resch, Summa, Sagl, Zeile, Exner

Urban Emotions ::: Motivation

- Emotion information: better urban planning
- Innovative way to acquire and assess citizens' subjective sensations (traffic, safety, tourism, ...)
- "Anthropocentric"



Urban Emotions ::: Idea



Urban Emotions ::: Emotion Sensors

- Wristband or chest belt
 - Measurands: skin conductance, body temperature, additional heart rate, heart rate variability
 - Detection of emotional spikes and stress levels → calibration!
- ➔ Just benchmarking sensors







Urban Emotions ::: People as Sensors

The image displays three Samsung smartphones side-by-side, each showing a different screen of a mobile application. The background on the right is a faint, stylized map of Europe.

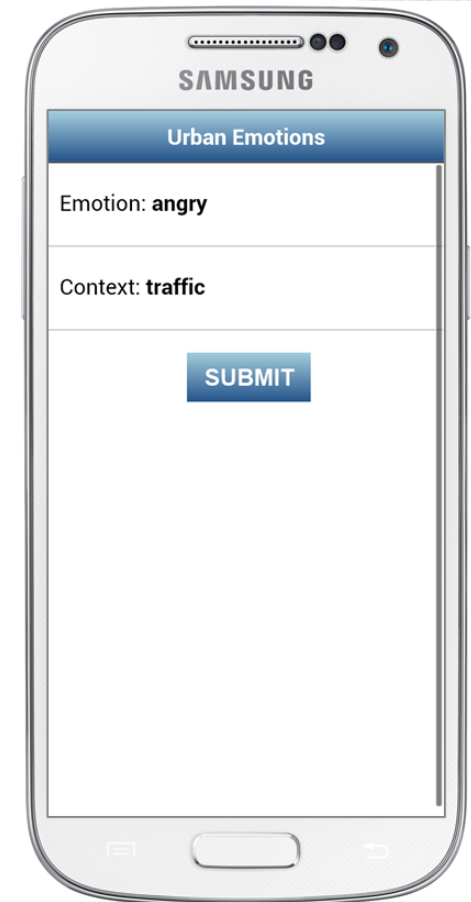
Phone 1 (Left): The screen is titled "Emotion" in a blue header. Below the header is a list of seven emotions: "pleased", "angry", "afraid", "sad", "surprised", and "shocked". There is an empty input field at the bottom of the list.

Phone 2 (Middle): The screen is titled "Urban Emotions" in a blue header. Below the header is a list of six urban contexts: "traffic", "safety", "advertisement", "tourism", and "other (specify)". There is an empty input field at the bottom of the list.

Phone 3 (Right): The screen is titled "Urban Emotions" in a blue header. Below the header, there are two text input fields. The first is labeled "Emotion:" and contains the text "angry". The second is labeled "Context:" and contains the text "traffic". Below these fields is a blue button with the text "SUBMIT" in white capital letters.

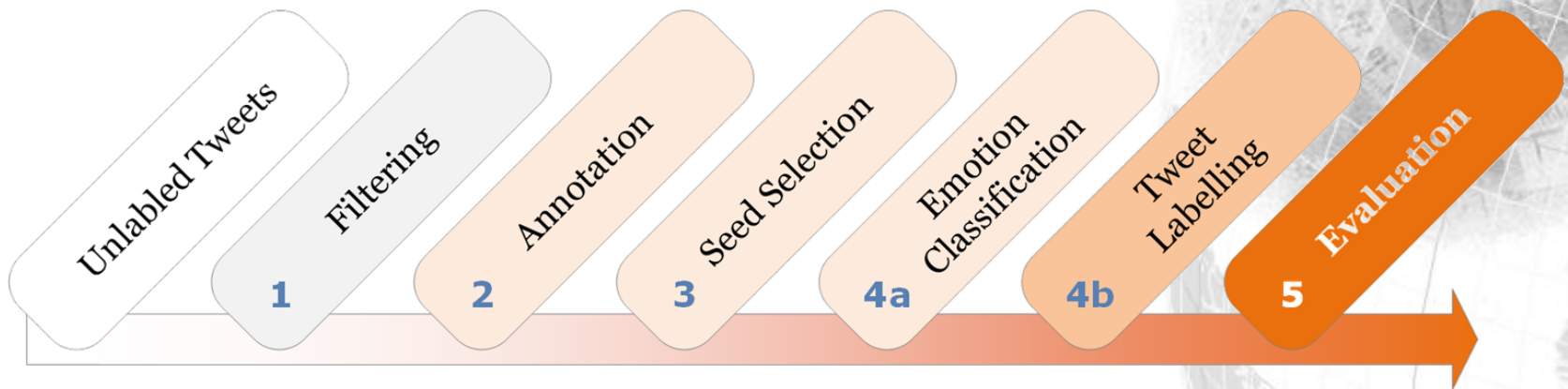
Urban Emotions ::: People as Sensors

- Trigger: emotion and location
- Calibration! → individual, learning effect, influential context factors
- Correlation with sensor measurements → “ground-truthing”
- Standardised data integration infrastructure (SOS-T)

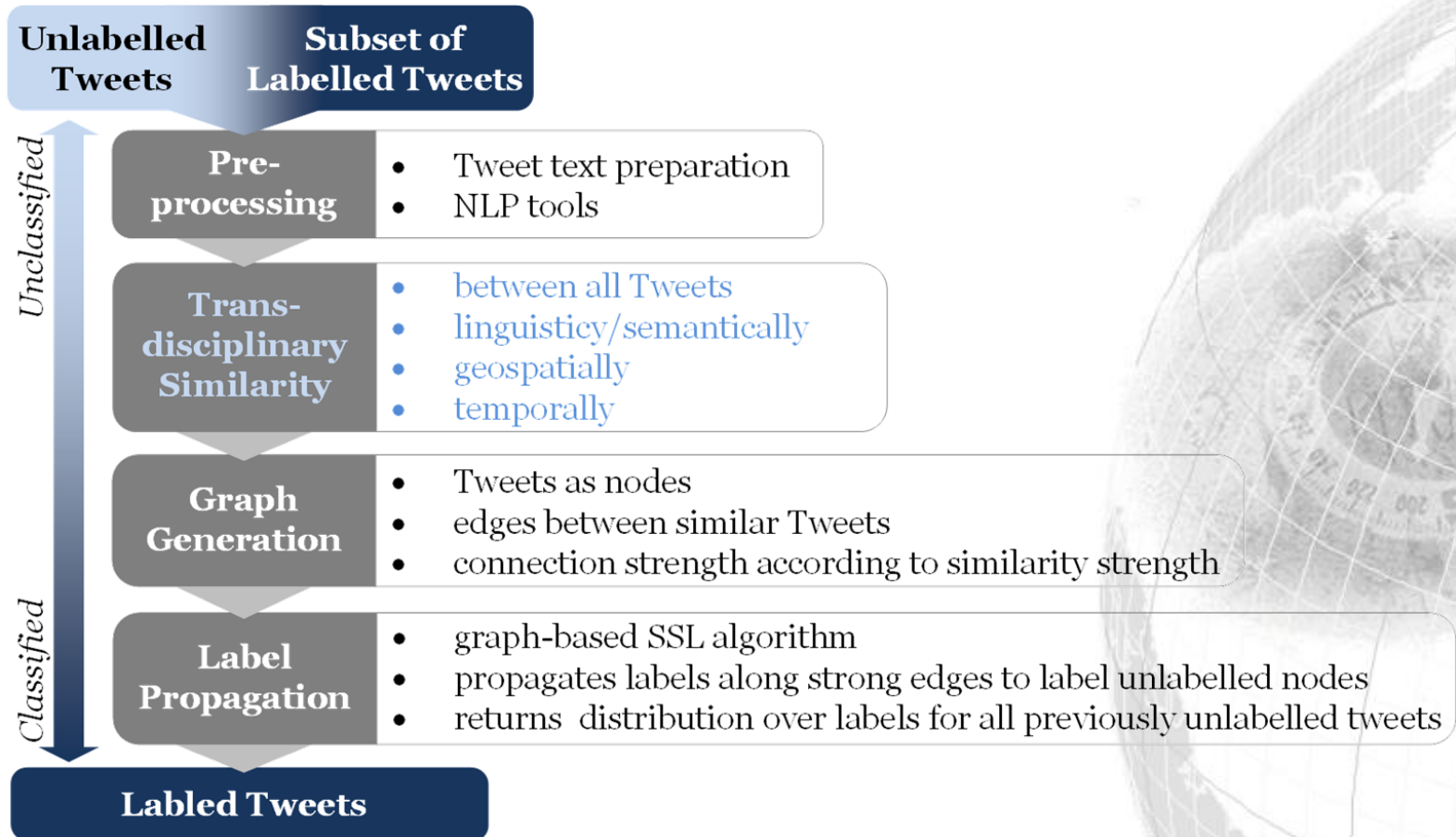


Urban Emotions ::: Emotions from VGI

- Goal: unlabelled Tweets → labelled Tweets
- Combination GI + CL + time



Urban Emotions ::: Emotions from VGI



Urban Emotions ::: Conclusions

- 3 data sources: biometric sensors, People as Sensors, social media data
- Define experiments (traffic, tourism,)
- Intensify collaboration with urban psychologists
- Feed back into urban planning



Acknowledgements

- Peter Zeile
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- Anja Summa
- Martin Sudmanns
- ...



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